



HEXAGON INTERNATIONAL (GB) LTD

General Terms + Conditions of Business

General Terms and Conditions of Sale

All offers to buy are subject to the terms and conditions of sale of Hexagon International (GB) Ltd of which the clauses below form part.

The seller shall have claim over the products until these are paid for in full.

All products offered for sale are ex-warehouse UK unless otherwise specified and are subject to UK VAT @ 20% where applicable for UK sales or where no EU VAT registration number is given (not applicable for non-EU countries unless delivered in the EU).

Offers for sale are not firm until a purchase order is received from the buyer and acceptance is confirmed by the seller.

Equipment warranty

Warranty on equipment is generally for one year from the date of receipt of the goods unless otherwise stated. The warranty covers parts which are found to be defective or faulty due to manufacture and any such faulty parts will be supplied free of charge or equipment or section thereof will be replaced at the sole discretion of the seller / manufacturer. Old defective parts should be kept for return to Hexagon, if requested, for warranty claims. In the UK, fitting /transport of parts under warranty will be as specified /agreed in the individual contract of sale.

On export sales the warranty on parts does not include fitting or servicing of the machine for such parts which is the responsibility of the distributor and as with all warranties it does not include consumable items such as filters, wear and tear or failures or problems due to user misuse, abuse or damage due to a failure to follow the user machine instruction manual.

Other product / Consumable Warranty

Any consumables /products should be of merchantable quality and if on receipt there is found to be a problem with the product this should be notified to the seller within 7 days. The product will be assessed by the seller and if defective due to manufacture, the defective item will be replaced.

In the case of technical products such as x-ray or sensitised products the original manufacturer will analyse if the fault is due to production, since with such products, failure to follow instructions for use or storage conditions can result in problems of use. (Use and storage directions shall be as described in the accompanying product information and /or in the data sheets /sales sheets contained on the company`s website at www.HexagonLimited.com In cases where a defect is not due to production, or the original manufacturer determines the same, the buyer will be informed of the technical reasons for the decision and the item(s) will not be covered by the warranty.

For export goods, products are despatched in good, merchantable quality and where transport is organised and carried out by the buyer, the seller cannot be held accountable for any issues caused by, or resulting from, transport of the goods where such is not under the control of the seller. This explicitly applies to x-ray and sensitised products where for example the goods may have been shipped without adherence to special security checking rules which means that the

goods can be checked by methods other than x-ray checking which would affect the quality and performance of the goods. Such goods should be checked by government authorised sampling methods and never by x-ray. Such services are provided by specialist freight transport companies, since default security checking when transport is by air will always involve x-ray checking. On rare occasions this may be the case using international road freight.

In all cases the warranty on equipment or products shall cover only repair or replacement of the relevant items and shall in no cases cover any consequential loss howsoever caused.

Product Suitability

Buyers should satisfy themselves that the products are suitable for their needs according to the manufacturers` specifications and product details and that the product complies with their local country regulations, laws and Health & Safety requirements.

Data, specifications and MSDS (Material Data Safety Sheets) are available either on our website at www.HexagonLimited.com or on the manufacturers` website. Please contact us or the manufacturer if further data is required. Hexagon provides this data in good faith and endeavours to provide the latest information , but cannot be held liable for data which has been changed or updated by the manufacturer. Please see the manufacturers` website if checking MSDS, for the latest information.

WEBSITE TERMS AND CONDITIONS FOR USE

OF

WWW.HEXAGONLIMITED.COM

WWW.PADSDENTAL.COM

AND OUR CLICK THROUGH ADDITIONAL WEBSITES WWW.BANATEST.COM,
WWW.VELOPEXINTERNATIONAL.COM, WWW.DENTALPADS.COM WHICH ARE LINKED TO THE 2 WEBSITES INDICATED ABOVE IN BLUE.

THE ABOVE GENERAL TERMS AND CONDITIONS OF BUSINESS APPLY TO THE USE OF THIS WEBSITE. BY ACCESSING THIS WEBSITE AND/OR PLACING AN ORDER, YOU AGREE TO BE BOUND BY THESE TERMS AND CONDITIONS.

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